Chapter 5: Administering Active IV Medications

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Benefits of This Chapter

Use this chapter when you need to administer **active** large-volume IV and continuous syringe medications to patients on your ward. The options and features available within the VDL apply specifically to active IV medication orders only.

Preparing to Administer IV Medications



TIP:

A medication displays on the VDL if it has an "active" status and the patient has a status and location of "inpatient." Before administering any active IV medications to a patient, review this section to learn more about the medication orders that display on the VDL, the different display areas for the IV Medication Tab, and how BCMA indicates "actions" taken on IV bags displayed in the IV Bag Chronology display area of the VDL.

Then you will be ready to administer active IV medications to your patients.

Schedule Types That You Can Administer

The Schedule Types area of the VDL is grayed out for IV medications since they are *not* applicable to these types of medications.

Note: Each time that you open a VDL (i.e., patient record), BCMA defaults to the Unit Dose Medication Tab and all four Schedule Types already selected. This occurs even if you change the Schedule Types or Medication Tab during an administration session.

Start and Stop Times for IV Medications

The Virtual Due List Time Parameters area of the VDL is grayed out since administration times are *not* used for large-volume IV or continuous syringe medications.

Preparing to Administer IV Medications (cont.)



TIP:

IV medications display on the VDL until the Stop Time of the order.

Medication Orders That Display on the VDL

Once a large-volume IV or continuous syringe medication order becomes active, it displays on the VDL under the IV Medication Tab. This includes all active IV medication types listed below:

- Admixture
- Hyperal
- "Syringe," with the INTERMITTENT SYRINGE field set to "NO"
- "Chemotherapy," with the CHEMOTHERAPY TYPE field set to "Admixture" or "Syringe," and the INTERMITTENT SYRINGE field set to "NO"

An "active" status occurs once a Pharmacist finishes *and* verifies a medication order (or a nurse with the proper security verifies it) using Inpatient Medications V. 5.0. This includes orders on "Hold" and any orders entered through the IV package. Orders placed on Hold by a Provider display grayed out on the VDL. You can only mark these order types as "Held," although it is *not* necessary that you do so.

BCMA determines *when* to display an order on the VDL by subtracting the information in the "Before Scheduled Admin Time" site parameter field from the Start Date/Time of the medication order. You can define this parameter using the Parameters Tab in the GUI BCMA Site Parameters application.

Note: If an IV medication order becomes expired or discontinued while an IV bag is Infusing or Stopped, the order will continue to display on the VDL until you mark the IV bag as "Completed."

Preparing to Administer IV Medications (cont.)



TIP:

IV medications include a Unique Identifier Number, with a "V," which is generated when the Pharmacy prints a bar code label for an IV bag.

Medications Available for Scanning

Administering IV medications to a patient involves the scanning of the patient's medication (drug) bar code, which was applied by the Pharmacy. BCMA recognizes the following numbers on the IV Medication Tab.

- Internal Entry Number (IEN): Drug numbers provided on medication bar codes are considered a unique drug identifier by the Pharmacy. BCMA reviews the DRUG file (#50), after a medication bar code is scanned, to ensure that only one number exists for the dispensed drug and strength scheduled for administration.
- National Drug Code (NDC): A universal product identifier used by manufacturers/repackers/distributors of human drugs to identify the labeler/vendor, product, and trade package size. If the manufacturer includes a bar code of the NDC number in their labeling process, BCMA can use the code as a unique product identifier. The Pharmacy can scan these codes into the SYNONYM field of the DRUG file (#50).
- Unique Identifer Number: This number is generated when the Pharmacy prints a bar code label for an IV bag. It is designed to communicate which IVs have been manufactured by the Pharmacy. This Number displays in the IV Bag Chronology display area of the VDL.
- Ward Stock Number: This number is generated when you use a "Ward Stock" item to complete an IV medication order because the IV bag is *not* available from the Pharmacy (with a Unique Identifier Number). When you scan the IEN/NDC number on the bag, BCMA generates a Ward Stock number (with a "WS") and displays this number in the IV Bag Chronology display area of the VDL. You must scan every Additive and Solution for the Ward Stock item. When you do, BCMA then seaches for a match to the IEN/NDC number in any of the active IV orders displayed on the VDL.

Note: Most Pharmacies use a combination of bar codes to identify drug products at the point of administration.

Preparing to Administer IV Medications (cont.)



TIP:

A Ward Stock Number displays on the VDL with the letters "WS" only after you scan the related Additives and Solutions. See first Example on this page.



TIP:

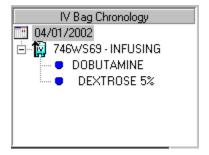
Unlike Unit
Dose and
IVP/IVP
medications,
you do not need
to press F5 to
refresh the VDL
since the IV Bag
Chronology
display area lists
the Last Action
taken on an
IV bag.

IV Bag Chronology Display Area on the VDL

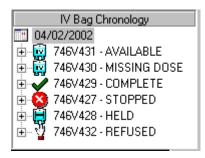
Unlike Unit Dose, IV Push, and IV Piggyback medications, large-volume IV or continuous syringe medications administered under the IV Medication Tab display the status (and related icon) in the IV Bag Chronology display area of the VDL opposite the Unique Identifier Number or Ward Stock Number. The display area lists IV bags labeled by the Pharmacy and any Ward Stock bags that you have created. This information also displays on the Medication Log Report and the MAH Report.

The examples provided below show the various "actions" that you can take on an IV bag and the related icons in the IV Bag Chronology display area of the VDL.

Example: Ward Stock IV Bag With Status of "Infusing"



Example: IV Bag With Other Possible Statuses



Preparing to Administer IV Medications (cont.)

Understanding the Status of a Medication Order

You can mark a large-volume IV or continuous syringe medication with the following status:

- Available to Infusing to Held or Refused
- Infusing to Stopped to Completed
- Stopped to Completed
- Missing to Infusing, Held, or Refused

Information Stored by BCMA

BCMA stores the following information each time you administer an active large-volume IV medication to a patient:

- Patient name and ID
- Location of the patient (i.e., bed and ward)
- Initials of the nurse administering the medication
- Administration date and time
- Status of the administration, such as Infusing, Stopped, Completed, Held, Refused, or Missing
- IV Additive (strength), IV Solution (volume), and/or number of units given
- Infusion (flow) rate
- Any comments associated with the drug administration dose
- Injection site for the medications

Viewing a Patient's Active IV Medications



TIP:

Press F11 or click the IV Medication Tab to display active large-volume IV or continuous syringe medication orders under this Tab.



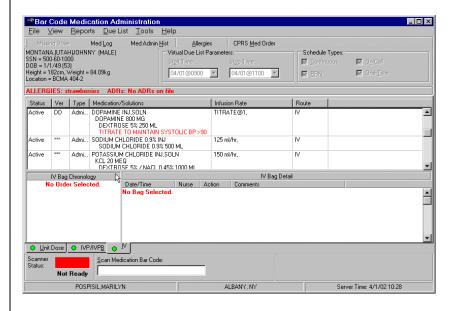
TIP:

If the number of medications that need administered is greater than the VDL can display, use the Scroll Bar to view all of them.

The "view" or active window shown below, displays when you select the IV Medication Tab on the VDL.

Note: The IV Medication Tab provides an "alert light" which turns **GREEN** *only* when the patient has active medication orders associated to them. When you click a "lit" Tab, BCMA displays the patient's active medication orders on the VDL. This safeguard is provided to ensure that all large-volume IV medications that are due are given to the patient in the correct dosage and on time.

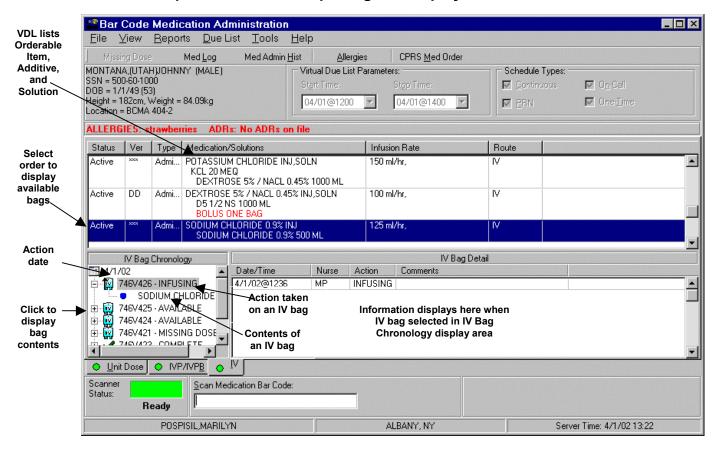
Example: BCMA VDL for Active IV Medications



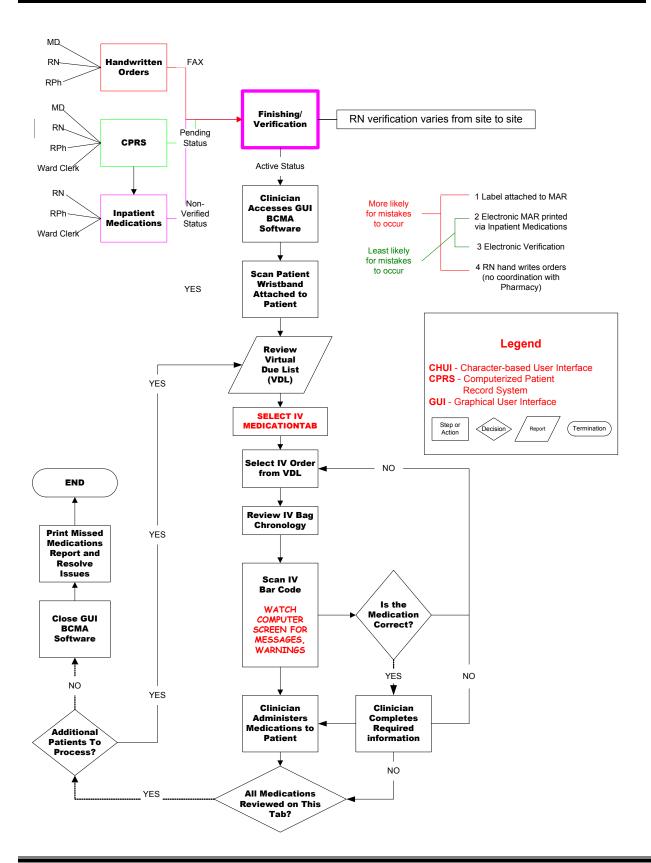
Note: The Medication Order Display Area now includes the Medication/Solutions and Infusion Rate columns.

Viewing a Patient's Active IV Medications (cont.) Take a few minutes to get better acquainted with the various elements comprising the display areas of the VDL for IV medications.

Example: Elements Comprising the Display Areas for IV Medications



Med Pass FlowChart for IV Medications



How BCMA Validates IV Bags with Unique Identifier Number



TIP:

BCMA uses the default settings in the IV Parameters fields of the GUI BCMA Site Parameters application when an IV bag is scanned and an order has been changed.

When you scan the bar code on a patient's IV bag, BCMA verifies whether the IV bag has a valid Unique Identifier Number, *and* if the patient has an active order entered into Inpatient Medications V. 5.0 for the bag scanned.

A variety of dialog boxes will display for a patient, depending on the IV bag scheduled for administration. (See the bulleted list below.) If the administration is successful, the patient's VDL displays the word "Infusing" in the IV Bag Chronology display area of the VDL opposite the Unique Identifier Number that you just scanned.

- If you scan a new IV bag, and have *not* marked the previous IV bag as "Completed," BCMA displays an Error message.
- If the IV PARAMETERS fields in the GUI BCMA Site Parameters application are set to "Warning," *and* an IV field is edited in Inpatient Medications V. 5.0, a Warning message displays.
- If no order exists for the medication scanned, the medication has already been given, it's *not* time to give it yet, or the Unique Identifier Number is *not* located, an Error message displays.
- If no IV bags are available for the medication displayed on the VDL, an Information message displays.

Scanning and Verifying Medication Information



TIP:

You do not have to highlight an active IV medication order on the VDL before scanning the Unique Identifier Number.



TIP:

BCMA does not require that you scan the Unique Identifier Number for IV medications, in sequence.



TIP:

If the Scanner Status Indicator is RED, click in the Indicator field to activate the GREEN Ready Light before scanning a medication bar code.

Now you are ready to scan (and verify) the patient's active IV bags to officially begin the medication administration process.

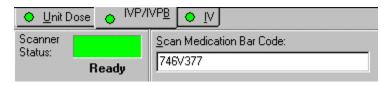
To Scan and Verify IV Bag with Unique Identifier Number:

1 At the patient's VDL, scan the bar code on the patient's IV bag. (The Pharmacy generates the Unique Identifier Number when they print labels for the bag.) BCMA briefly displays the Unique Identifier Number in the Scan Medication Bar Code field, then processes the scan and displays screens related to the medication order.

Note: If the medication bar code is unreadable, locate the Unique Identifier Number in the IV Bag Chronology display area. Enter this number manually into the Scan Medication Bar Code field on the VDL to start the validation process.

Keyboard Only Users: Press **TAB** to move to the Scan Medication Bar Code field, or Scanner Status Indicator field, at the bottom of the VDL.

Example: Scan Medication Bar Code Field With Unique Identifier Number Entered



- **2** Perform one the following actions if you receive an Error or Information message.
 - If an Error message indicates that the Unique Identifer number was *not* located, click here.
 - ➤ If an Error message indicates that no order exists for the medication that you just scanned, <u>click here</u>.
 - ➤ If no bags are available for the medication displayed on the VDL, <u>click here</u>.
 - ➤ If IV Parameters fields set to "Warning" and a field is edited in Inpatient Medications V. 5.0, click here.

Scanning and Verifying Medication Information (cont.)

> If Unique Identifier Number Not Located

The Error message, provided below, displays when BCMA does *not* locate the Unique Identifier Number. This occurs if the Unique Identifier Number is invalid.

Note: If you receive this Error message more than once, contact the Pharmacy directly about the problem.

To Review the Error Message:

1 Review the Error message, and then click **OK** to return to the patient's VDL.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER** to return to the patient's VDL.

Example: Error Message When Unique Identifier Number Not Located



2 Continue administering active IV medication orders.

Scanning and Verifying Medication Information (cont.)

> If No Order Exists for Medication Scanned

The Error message, provided below, displays if the patient does *not* have an order for the medication that you just scanned.

To Review the Error Message:

1 Review the Error message, and then click **OK** to return to the patient's VDL.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER** to return to the patient's VDL.

Example: Error Message When No Order Exists for Medication Scanned



Scanning and Verifying Medication Information (cont.)

➤ If No IV Bags Available for Medication Displayed on the VDL

The Information message, provided below, displays if the medication is incorrect.

To Review the Information Message:

1 Review the Information message, and then click **OK** to return to the patient's VDL.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER** to return to the patient's VDL.

Example: Information Message When No Bags Available for Medication Displayed on VDL



Scanning and Verifying Medication Information (cont.)

> If IV Parameters Fields Set to "Warning" and Field Edited in Inpatient Medications V. 5.0

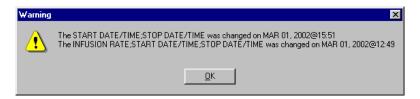
The Warning message, provided below, displays when the IV Parameters fields in the GUI BCMA Site Parameters application are set to "Warning" *and* an IV field is edited in Inpatient Medications V. 5.0. The message could include changes to the Start/Stop Times and Infusion Rate.

To Acknowledge IV Parameters Warning Message:

1 Review the Warning message, and then click **OK** to return to the patient's VDL.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER** to return to the patient's VDL.

Example: Warning Message When IV Field Edited in Inpatient Medications V. 5.0



Scanning and Verifying Medication Information (cont.)

TIP:



The Action dropdown list box in the Scan IV dialog box automatically defaults to "Infusing" when you administer an IV bag with an "Available" status.

TIP:



In the Scan IV dialog box, IV bags marked as "Infusing" do not require a Comment; however, you can add a Comment later using the Right Click drop-down menu.

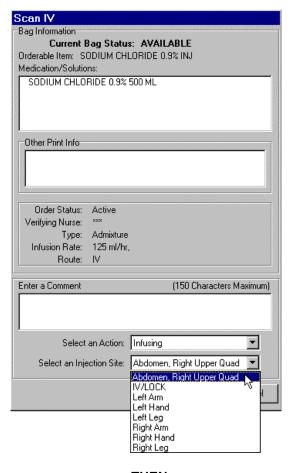
To Scan and Verify IV Bag with Unique Identifier Number: (cont.)

3 In the Injection Site list box, select an injection site, and then click **OK**. BCMA marks the IV bag as "Infusing" in the IV Bag Chronology display area of the VDL.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER.** BCMA marks the IV bag as "Infusing."

Note: BCMA automatically populates the Scan IV dialog box with pertinent information about the order, including the Infusing Rate and Med Route.

Example: Scan IV Dialog Box for Scanned Unique Identifier Number

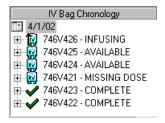


THEN — (See Next Page)

Scanning and Verifying Medication Information (cont.)

To Scan and Verify IV Bag with Unique Identifier Number: (cont.)

Example: IV Bag Marked As Infusing in IV Bag Chronology Display Area of VDL



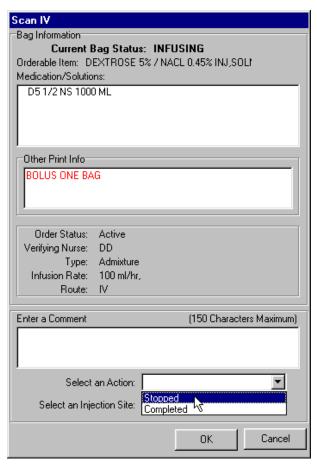
Changing the Status of an IV Bag

Use this section when you want to change the status of an IV bag, from the Pharmacy, from "Infusing" to "Stopped" or "Completed."

To Change the Status of an IV Bag from the Pharmacy:

1 Scan the Unique Identifier Number for the IV bag, from the Pharmacy, that you want to change the status. BCMA processes the scan, and then displays the Scan IV dialog box.

Example: Scan IV Dialog Box for Scanned Unique Identifier Number



- 2 In the Action drop-down list box, select the "action" that you want to take on the IV bag that you just scanned.
- 3 In the Comment section, enter the comments that you want to associate with the action just taken on the IV bag.



TIP:

In the Scan IV dialog box, you must enter a "Comment" for an IV bag with a status of "Stopped" or "Completed."



TIP:

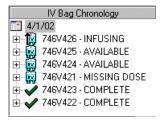
Marking an IV medication as "Stopped" is particularly helpful when a patient needs lab work completed. Then you can scan it again and mark it as "Infusing."

Changing the Status of an IV Bag (cont.)

To Change the Status of an IV Bag from the Pharmacy: (cont.)

4 Click **OK**. BCMA marks the IV bag as "Stopped" or "Complete" in the IV Bag Chronology display area of the VDL.

Example: IV Bag Marked As Complete in IV Bag Chronology Display Area of VDL



How BCMA Validates Ward Stock Items

When you scan the IEN bar code on a Ward Stock Item, BCMA recognizes that it is an IEN, and *not* a Unique Identifier Number. BCMA then displays the Ward Stock dialog box, requiring you to scan every Additive and Solution associated with the order on the VDL.

After you complete the scanning process, you then select the order on the VDL, and the injection site where you are administering the medication on the patient. BCMA marks the Ward Stock Item (IV bag) as "Infusing" in the IV Bag Chronology display area of the VDL. Unlike IV bags, which display with a "V" in the Unique Identifier Number, Ward Stock Items display with a "WS" and a system-assigned Unique Identifier Number.

Scanning and Verifying Medication Information



TIP:

You do *not* have to highlight a medication order on the VDL, for a Ward Stock Item, before scanning the IEN on the Item. Now you are ready to scan (and verify) the patient's Ward Stock Items, and to officially begin the medication administration process.

To Scan and Verify Ward Stock Item with an IEN:

1 At the patient's VDL, scan the IEN on the Ward Stock Item. BCMA briefly displays the IEN in the Scan Medication Bar Code field, and then processes the scan and displays the Ward Stock dialog box.

Note: If the IEN is unreadable, manually enter it into the Scan Medication Bar Code field on the VDL to start the validation process.

Keyboard Only Users: Press **TAB** to move to the Scan Medication Bar Code field, or Scanner Status Indicator field, at the bottom of the VDL.

Example: Scan Medication Bar Code Field With Ward Stock Number Entered

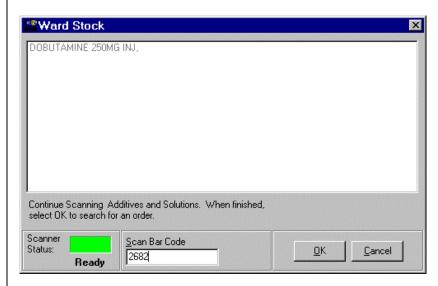


Scanning and Verifying Medication Information (cont.)

To Scan and Verify Ward Stock Item with an IEN: (cont.)

2 At the Ward Stock dialog box, scan **each** Additive and Solution for the Ward Stock Item that you want to administer to the patient.

Example: Ward Stock Dialog Box for Scanned Ward Stock Item



3 When finished scanning the related Additives and Solutions, click **OK**. BCMA processes the information, searches for a "match" (order) on the VDL, and then displays the Multiple Orders for Scanned Drug dialog box.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER** to display the Multiple Orders for Scanned Drug dialog box.

Example: Multiple Orders for Scanned Drug Dialog Box



Scanning and Verifying Medication Information (cont.)

To Scan and Verify Ward Stock Item with an IEN: (cont.)

4 Select (highlight) the order related to the Additives and Solutions that you just scanned, and then click **OK**. The Injection Site Selection dialog box displays.

Example: Injection Site Selection Dialog Box

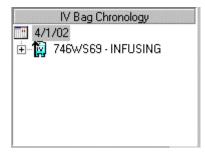


In the Injection Site Selection drop-down list box, select the location where you are injecting the medication into the patient, and then click **OK**. BCMA processes the information, then marks the IV bag as "Infusing" in the IV Bag Chronology display area of the VDL opposite the Unique Identifier Number assigned to the bag.

TIP:

BCMA
assigns a
Unique Identifer
Number (with
the letters
"WS"), after you
complete the
administration
process for
the Item.

Example: Ward Stock Item Marked As Infusing in IV Bag Chronology Display Area of VDL



- **6** Write the Ward Stock Unique Identifier Number on the bag to identify the order related to its contents.
- 7 Continue administering active IV medications to the patient.

Changing the Status of a Ward Stock Item

Use this section when you want to change the status of a Ward Stock Item (IV bag) from "Infusing" to "Stopped" or "Completed."

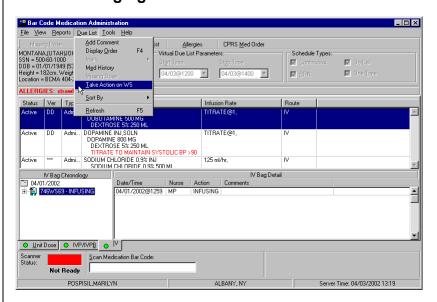
TIP:

Marking an IV medication as "Stopped" is particularly helpful when a patient needs lab work completed. Then you can scan it again and mark it as "Infusing."

To Change the Status of a Ward Stock Item:

1 Select (highlight) the Ward Stock Item (IV bag) in the IV Bag Chronology display area of the VDL that you want to take an action on. The Scan IV dialog displays since the Ward Stock Item now includes a Unique Identifier Number.

Example: Take Action on WS Command for Changing the Status of a Ward Stock Item



THEN — (See Next Page)

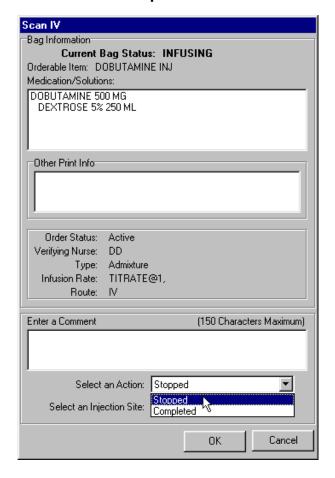
Changing the Status of a Ward Stock Item (cont.)

To Change the Status of a Ward Stock Item: (cont.)

TIP:

In the Scan IV dialog box, you must enter a "Comment" for an IV bag with a status of "Stopped."

Example: Scan IV Dialog Box for Highlighted Ward Stock Unique Identifier Number



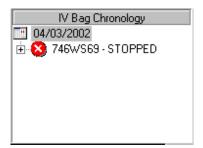
- 2 In the Action drop-down list box, select the "action" that you want to take on the IV bag that you just highlighted on the VDL.
- **3** In the Comment section, enter the comments that you want to associate with the action just taken on the IV bag.

Changing the Status of a Ward Stock Item (cont.)

To Change the Status of a Ward Stock Item: (cont.)

4 Click **OK**. BCMA marks the IV bag as "Stopped" or "Complete" in the IV Bag Chronology display area of the VDL.

Example: IV Bag Marked As Stopped in IV Bag Chronology Display Area of VDL



Administering an Order with Special Instructions



TIP:

Special
Instructions help
to ensure that
the patient
receives the
medication
dosage required
by the Provider.

Information messages, like the ones provided below, display when the Pharmacy answers "YES" to a question in Inpatient Medications V. 5.0 about including Special Instructions in a Pop-up box after a nurse scans a medication. If the Pharmacy answers "NO" to the question, the Special Instructions *only* display in **RED** below the dispensed drug name or medication in the Medication Order Display Area. You must acknowledge the message *before* administering the medication.

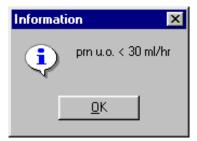
A Pharmacist enters Special Instructions as Quick Codes using the Inpatient Medications V. 5.0 package. These codes expand to full-text in the Medication Order Display Area of the VDL.

To Review Special Instructions From the Pharmacy:

1 Review the Information message from the Pharmacy, and then click **OK** to return to the VDL.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER** to continue the medication administration process.

Example: Special Instructions Pop-up Boxes



Marking an IV Bag as Held or Refused



TIP:

You can quickly mark an IV bag as "Held" or "Refused" using the Mark command from the Right Click dropdown menu.

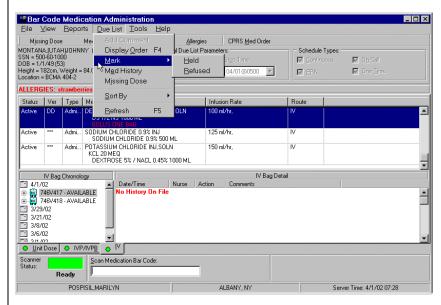
Use this section when you need to "mark" an IV bag listed as "Available" or "Missing Dose" to "Held" or "Refused." The action taken on the IV bag displays in the IV Bag Chronology display area of the VDL.

Note: You can mark an IV bag that is on "Hold" to "Held," although it is *not* necessary that you do so unless required by your medical center.

To Mark an IV Bag as Held or Refused:

1 Select (highlight) the IV bag in the IV Bag Chronology display area of the VDL that you want to mark as "Held" or "Refused."

Example: Marking an IV Bag as Held or Refused



2 Select the Mark command from the Due List menu. The Mark drop-down menu displays, with the "actions" available for the IV bag highlighted in the IV Bag Chronology display area of the VDL.

Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **M** to display the Mark drop-down menu.

Marking an IV Bag as Held or Refused (cont.)



TIP:

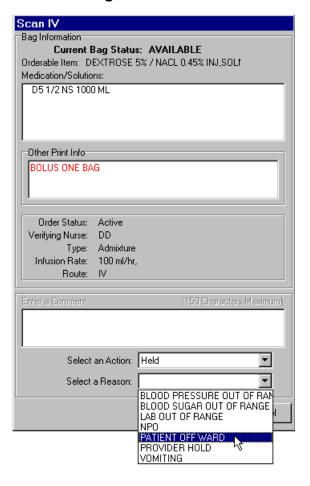
The Mark options, available to you, will depend on the current Status of the IV bag.

To Mark an IV Bag as Held or Refused: (cont.)

3 In the Action drop-down list box, select the action that represents how you want to "mark" the IV bag highlighted in the IV Bag Chronology display area of the VDL.

Keyboard Only Users: Use the **ARROW** keys to select (highlight) the command that represents the "action" that you want to take on the IV bag highlighted on the VDL.

Example: Selecting a Reason for Marking an IV Bag as Held or Refused



Marking an IV Bag as Held or Refused (cont.)

To Mark an IV Bag as Held or Refused: (cont.)

4 Specify a reason, from the drop-down list box, why you are changing the status of the IV bag highlighted on the VDL. BCMA processes the information, and then lists the "action" in the IV Bag Chronology display area of the VDL.

Example: An IV Bag Marked as Held on the VDL



Adding Comments to a Patient's Medication Record



TIP:

You can quickly add comments to a patient's IV bag that is Infusing, Held, or Refused by highlighting the IV bag, and then selecting the Add Comment command from the Right Click dropdown menu.



TIP:

You can copy the Comments for an IV medication and paste them into the Comment section of another IV medication.

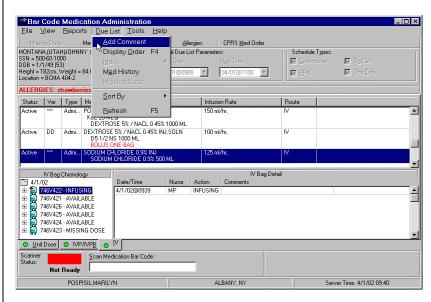
You can add a comment (free text), up to 150 characters in length, to a patient's IV medication marked as "Infusing," "Held," or "Refused" in the IV Bag Chronology display area of the VDL. Your comments will also display in the Medication Log Report.

To Add Comments to a a Patient's Medication Record:

- 1 Select (highlight) an IV bag in the IV Bag Chronology display area of the VDL that you want to add Comments.
- **2** Select the Add Comment command from the Due List menu. The Medication Log dialog box displays.

Keyboard Only Users: Press **ALT+D** to display the Due List menu, and then press **A** to display the Medication Log dialog box.

Example: Selecting the Add Command from the Due List Menu

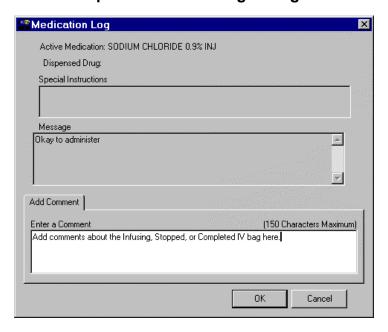


Adding Comments to a Patient's Medication Record (cont.)

To Add Comments to a a Patient's Medication Record: (cont.)

3 In the Add Comment section, enter the comments that you want to associate with the medication highlighted on the VDL.

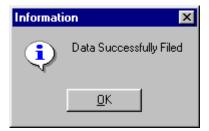
Example: Medication Log Dialog Box



4 Click **OK** once you've read your entry and are satisfied with it. An Information message displays, indicating that BCMA has successfully filed your comments.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER** to continue.

Example: Information Message Received When Comments Entered Successfully



Adding Comments to a Patient's Medication Record (cont.)



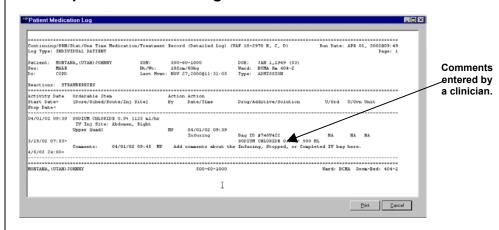
TIP:

BCMA automatically wraps words in the Comments section.

To Add Comments to a a Patient's Medication Record: (cont.)

5 Verify that your comments were entered in the patient's record by clicking the Med Log button in the Tool Bar to access the Medication Log Report.

Example: Medication Log With Comments Entered



Submitting a Missing Dose Request



TIP:

You cannot submit a Missing Dose Request for an IV bag marked as "Complete" in the IV Bag Chronology display area of the VDL. You can, however, change the status from Missing to Held or Refused.



TIP:

You can quickly submit a Missing Dose Request by highlighting an IV bag in the IV Bag Chronology display area of the VDL, and then clicking once on the Missing Dose button in the Tool Bar.



TIP:

When the Pharmacy reprints a bar code label, the Unique Identifer Number falls off the VDL and a new one is assigned.

You can use the Missing Dose command or the Missing Dose button on the Tool Bar to send Missing Dose Requests directly to the Pharmacy. Your request will automatically print on a dedicated printer in the Pharmacy that your medical center predefined using the GUI BCMA Site Parameters application. BCMA will also send a MailMan message to a predefined mail group. If both are predefined, both will be notified.

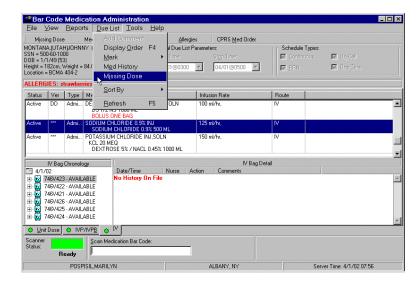
BCMA V. 2.0 displays the word "Missing" in the IV Bag Chronology display area, opposite the related Unique Identifier Number, *after* you submit a Missing Dose Request to the Pharmacy. This functionality will benefit the Pharmacy by identifying requests that have already been submitted, and by reducing the number of duplicate submissions that they receive on a daily basis.

To Submit a Missing Dose Request:

- 1 Select (highlight) an IV bag, in the IV Bag Chronology display area of the VDL, that is considered "Missing."
- **2** Select the Missing Dose command from the Due List menu. The Missing Dose Request dialog box displays.

Keyboard Only Users: Press ALT+D to display the Due List menu, and then press I (*not* "L") to display the Missing Dose Request dialog box.

Example: Selecting Missing Dose Request Command from Due List Menu



Submitting a Missing Dose Request (cont.)



TIP:

When you select the Missing Dose option, BCMA automatically populates the fields in the Missing Dose Request dialog box. You must complete all fields before submitting the request to the Pharmacy.



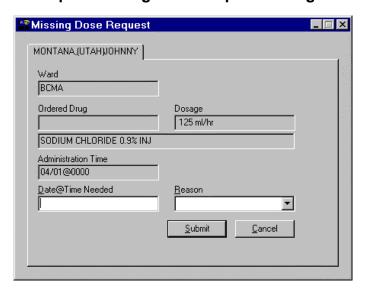
TIP:

Enter "n" (for NOW) if you want BCMA to automatically enter the current date and time in the dialog box for you when you move to the Reason dropdown list box.

To Submit a Missing Dose Request: (cont.)

Werify the patient's name on the Tab at the top of the dialog box, and their location and medication information within the dialog box.

Example: Missing Dose Request Dialog Box



4 In the Date@Time Needed field, enter the day and time when you need the medication for the patient using the VA FileMan date/time formatting guidelines listed below. Keep in mind that the system does not accept a date/time in the future.

Date Formatting

- May 1, 2002, 01 MAY 02, 5/01/02, 050102
- ➤ N (for Now)
- T (for Today)

Time Formatting

> 00:00 (For example, 14:00 for 2:00 p.m.)

Keyboard Only Users: Press **TAB** to move among the fields on the dialog box.

Note: If the year is omitted, the computer uses the current year. A two-digit year assumes no more than 20 years in the future, or 80 years in the past.

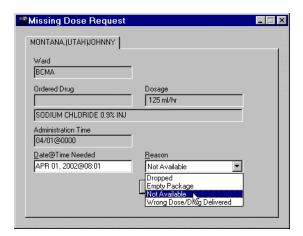
Submitting a Missing Dose Request (cont.)

To Submit a Missing Dose Request: (cont.)

5 In the Reason field, click once on the drop-down **ARROW** to display pre-defined reasons why you are sending this request to the Pharmacy.

Keyboard Only Users: Use the **ARROW** keys to locate and select (highlight) a Reason in the drop-down list box.

Example: Missing Dose Request Dialog Box

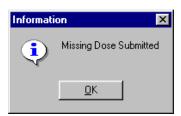


6 Verify the information in the dialog box, and then click **SUBMIT** to send the request to the Pharmacy, where it prints on a predefined printer. An Information message displays. A MailMan message will also be sent to a mail group if predefined using the GUI BCMA Site Parameters application.

Keyboard Only Users: Press **TAB** to activate the **SUBMIT** button, and then press **ENTER** to display the Information message.

7 After reading the Information message, click **OK**. BCMA processes the request, then displays the word "Missing" in the IV Bag Chronology display area opposite the related Unique Identifier Number.

Example: Missing Dose Submission Message



Opening a Patient Record



TIP:

Press ctrl+o to access a patient record.

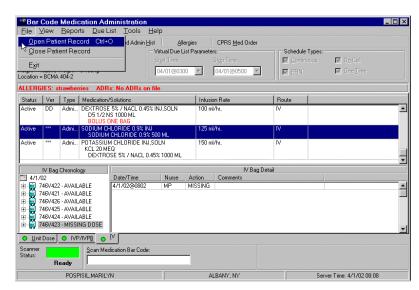
Once you finish administering active IV medications to a patient, you can open another patient record (VDL), and then another. The process for doing so is quick and easy.

To Open a Patient Record:

1 Select the Open Patient Record command from the File menu. The Patient Lookup dialog box displays.

Keyboard Only Users: Press **ALT+F** to display the File menu, and then press **O** to display the Patient Lookup dialog box.

Example: Selecting Open Patient Record Command from File Menu



— THEN —
(See Next Page)

Opening a Patient Record (cont.)



TIP:

BCMA does not require that you scan the Unique Identifier Number for IV medications, in sequence, since it displays medications according to the administration time.

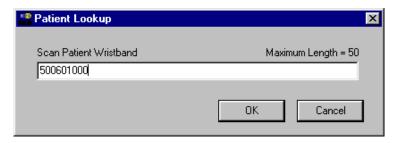


TIP:

The Confirmation dialog box that displays, after scanning a medication, now includes the patient's allergies and ADRs.

To Open a Patient Record: (cont.)

Example: Patient Lookup Dialog Box

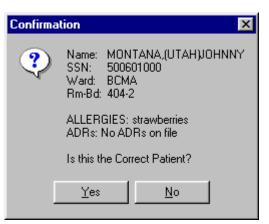


2 At the Patient Lookup dialog box, scan the bar code on the patient's wristband. The maximum character length is 50. A Confirmation dialog box displays the patient's personal data such as name, SSN, ward, room-bed, allergies, and ADRs.

Keyboard Only Users: Press **TAB** to activate the **OK** button, and then press **ENTER** to accept your entry and begin the scan process.

3 Verify the information provided in the Confirmation dialog box, with the information on the patient's wristband.

Example: Confirmation Dialog Box



Opening a Patient Record (cont.)

To Open a Patient Record: (cont.)

- **4** Perform one of the following actions:
 - If the information matches the data printed on the patient's wristband, click YES to access their VDL and to begin administering active medications to the patient.

Keyboard Only Users: Press **TAB** to activate the **YES** button, and then press **ENTER** to access the patient's VDL.

- If this information does *not* match the data on the patient's wristband, click **NO**, and then verify the patient's identity against the information on their wristband.
 - > If correct, scan the wristband again.
 - > If incorrect, correct the wristband for the patient.
- **5** Continue administering active IV medications to your patient.

Closing a Patient Record



TIP:

It is not necessary or required to close a patient record before opening another, although it is advised if you are leaving the patient's room for awhile.

Once you finish administering active medications to your patient, you can close their patient record (VDL), and then open another patient record. This feature is particularly useful when you need to leave the patient's room for a few minutes, and do *not* want to leave their record open on your computer.

To Close a Patient Record:

1 Select the Close Patient Record command from the File menu. The Information message, provided on the following page, displays.

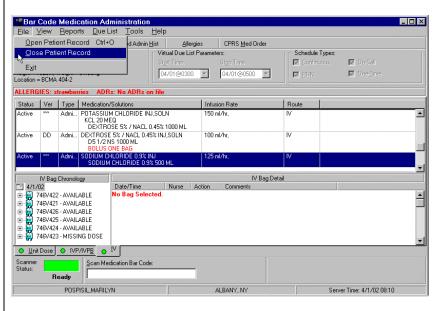
Keyboard Only Users: Press **ALT+F** to display the File menu, and then press **C** to display the Information message provided on the following page.

Example: Selecting Close Patient Record Command from File Menu



TIP:

BCMA now displays an Information message to verify if you want to view active orders on other Medication Tabs before closing the patient's record.

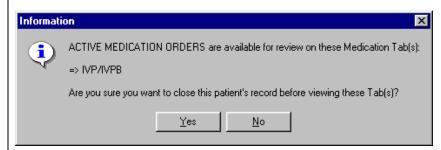


— THEN —
(See Next Page)

Closing a Patient Record (cont.)

To Close a Patient Record: (cont.)

Example: Information Message



Note: The Information message provided above, displays only for IV Piggyback medications, *not* IV medications since they do *not* have administration times — and you automatically view Unit Dose orders when the VDL opens.

- **2** Perform one of the following actions:
 - Click **YES** to close the current record without viewing medication orders, for the patient, on other Medication Tabs. The Patient Lookup dialog box then displays.
 - Click **NO** to view active medication orders under the Medication Tab listed in the Information message.

Keyboard Only Users: Press **TAB** to activate the **YES** button, and then press **ENTER** to continue.

Note: BCMA now provides the "BCMA Idle Timeout" site parameter for defining the number of minutes that an idle BCMA session can stay open. Once the allowable time-out has been reached, BCMA will close. If the BCMA session displays a prompt, it will *not* time-out until the prompt is answered. The allowable entry for this parameter is 1 to 1440 minutes/day. The default is 30 minutes.